

1. What is DIGITS?

DIGITS is a free service developed by T-Mobile for users on the T-Mobile network. It allows you to use your phone number across multiple devices or to have multiple numbers on a single device.

- Download [DIGITS app for iOS](#) or [DIGITS app for Android](#) to ensure you have the latest updates!
- The DIGITS app is free to all postpaid customers.

T-Mobile DIGITS is an application that grants T-Mobile customers the power to leverage your phone number on all your devices, including your smartphone, tablet, laptop and desktop computers, plus wearable devices. DIGITS also empowers T-Mobile customers to utilize up to five phone numbers on a single device so that you can receive calls from work, home, and more, all in one place.

DIGITS is ideal for:

- Small businesses – keep work and personal separate, plus share your work line
- Home phone replacement – contact all family members anytime, anywhere
- Teams & clubs – Contact your coaches, leaders, and teammates at the touch of a button
- Privacy shield – use for online shopping or social apps

Use DIGITS to:

- Make and receive voice calls
- Send and receive text messages
- Check voicemail
- See missed calls

The DIGITS app requires:

- Android 8.0/iOS 13 or later and a data connection
- Pink check mark 2mbps upload & download data speed
- Location services enabled and permission granted to the DIGITS app
- To access multiple lines, the lines must be linked through the [DIGITS Portal](#) or via Line Permissions settings in the DIGITS app.

2. What Can DIGITS Do?

T-Mobile DIGITS is a service that allows T-Mobile customers to use their phone numbers on multiple devices or to have multiple phone numbers on a single device. Here are some features of T-Mobile DIGITS:

1. Use One Number on Multiple Devices

With PROXY BY DIGITS, customers can use the same DIGITS account on multiple devices, with support for up to **ten devices**.

2. Use Multiple Numbers on One Device

With DIGITS Talk & Text, customers can have up to **five phone numbers on a single device**. These numbers can be activated simultaneously or selectively.

3. How to Register for DIGITS?

For Android :

To register for DIGITS on your Android phone using T-Mobile, you can:

1. Download the DIGITS app from the Google Play Store.
2. Log in with your T-Mobile ID. If you don't have a T-Mobile ID, [learn how to get one](#).
3. Select the line you want to use in the app.
4. Go to **Settings** > **Advanced Options** > **Line Permissions** .
5. Choose the line you want to use and share it with your T-Mobile ID.

For iOS :

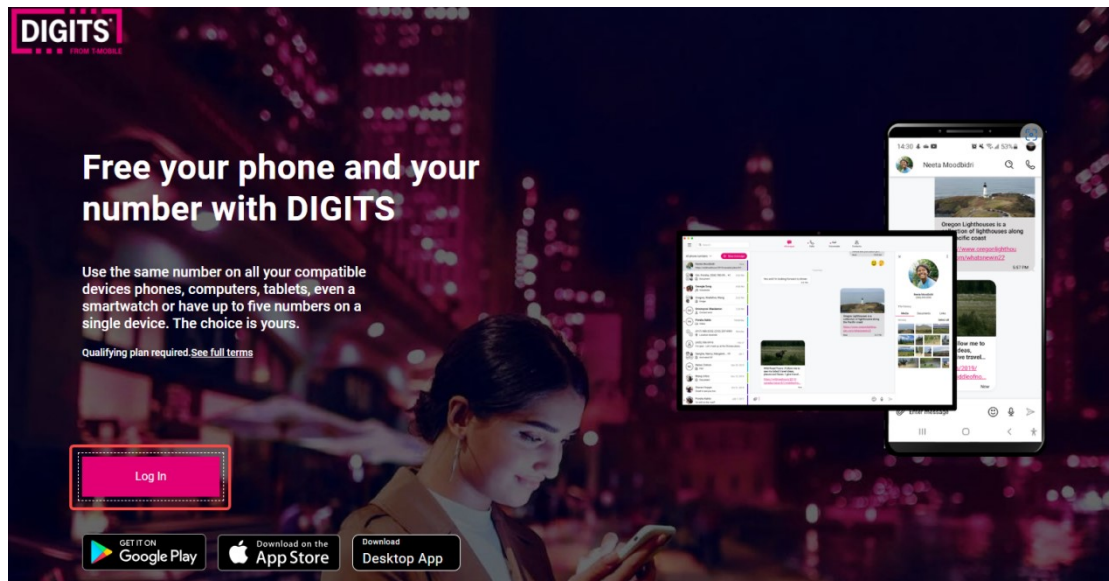
To register for DIGITS on your iOS phone using T-Mobile, follow these steps to enable DIGITS and set up your line:

1. Download the DIGITS app from the App Store.
2. Log in with your T-Mobile ID or create a new one.
3. Select the line you want to use in the app.
4. Go to **Settings** > **Advanced Options** > **Line Permissions**.
5. Choose the line you want to use and share it with your T-Mobile ID.
6. To enable DIGITS, go to the home screen, select **T-Mobile**, then choose **MORE** and go to **Profile Settings**.
7. Scroll down and select **Multiple Devices**, then turn on **Device Status**.
8. To activate the line, go to **DIGITS** > **Settings** and turn on the available lines.

Web:

To create a T-Mobile ID, visit the link: [Welcome to DIGITS from T-Mobile](#).

Web Example for Creating T-Mobile ID:





Log in

Next

Don't have a T-Mobile ID?

[Sign up >](#)

Create a T-Mobile ID

We just need a couple pieces of info to get you started.

First name

Last name

Phone number (Optional)

Ignore if you do not have a T-Mobile phone number

Email

Password

☐ Show password

Passwords must be 8 – 50 characters, contain one letter and one number, and no common patterns and phrases.

[Create T-Mobile ID](#)

Already have a T-Mobile ID?

[Log in](#)



Great news! You already have a T-Mobile ID associated with miya.meng@frontieriot.com. [Log in](#) with your email and password, or if you forgot your password, [reset it](#).

Create a T-Mobile ID

We just need a couple pieces of info to get you started.

First name

Last name

Phone number (Optional)

Ignore if you do not have a T-Mobile phone number

Email

Password

☐ Show password

Passwords must be 8 – 50 characters, contain one letter and one number, and no common patterns and phrases.

Create T-Mobile ID

Already have a T-Mobile ID?

[Log in](#)



Log in

Email or phone number *

Next

Don't have a T-Mobile ID?

[Sign up >](#)



Welcome!

*****@t.com

Password *

Log in

[Forgot password?](#)

[< Back](#)

Let's confirm it's you

We sent a code by email to to*****@t.com.

6-digit code

Continue

Need another code?

[Send new code >](#)

Note: T-Mobile will never call to ask for your password or verification code

Terms and Conditions

DIGITS™ from T-Mobile Terms of Use

These Terms apply to T-Mobile USA Inc.'s ("T-Mobile") DIGITS from T-Mobile (the "Service") and expressly incorporate the T-Mobile Terms and Conditions found at www.T-Mobile.com, including the arbitration provision found therein. The Service is comprised of a T-Mobile ID, the T-Mobile client software, T-Mobile DIGITS web portal and client, and associated numbering and connectivity services. By your electronic acceptance of these Terms and/or use of the Service you agree to the following:

1. LICENSE

[Email me these Terms and Conditions](#)

Agree and continue

[Back to log in](#)



Getting started...



Successful Log in.

DIGITS eligible phone line not found

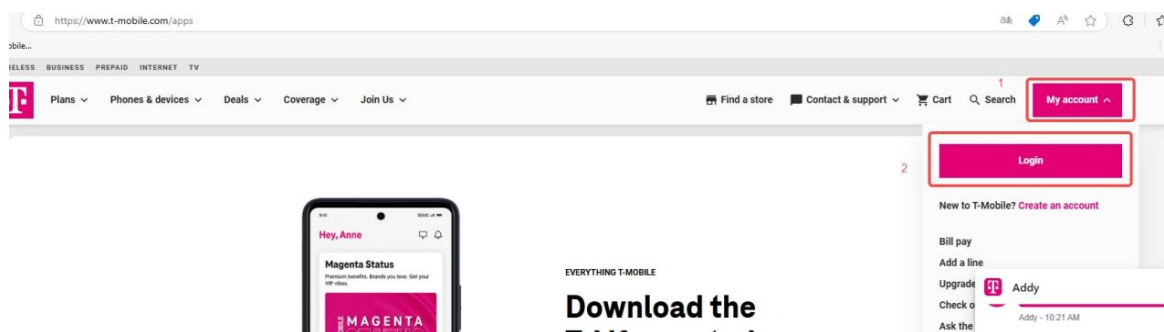
You have successfully logged in, however in order to use DIGITS, you need to have a DIGITS eligible phone line.

Check if you have any qualifying lines on My DIGITS Portal or Call Customer Care to purchase a DIGITS line and get started.

You can also get [help](#) with DIGITS.

GO TO PORTAL

[Sign out](#)



Link your phone number to your T-Mobile account

Enter the phone number below to link your account, and we'll send a confirmation code for verification.

Your phone number

9 1206

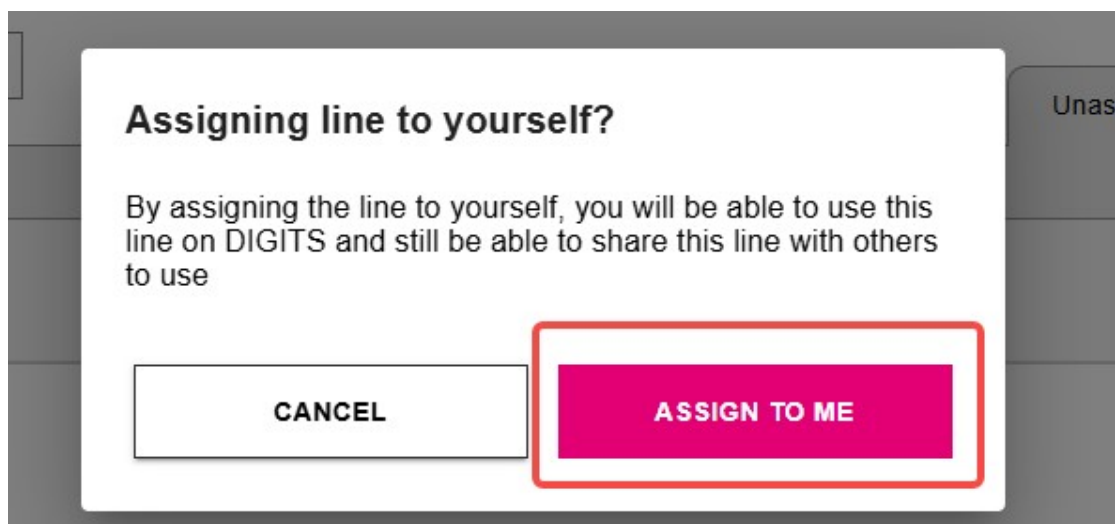
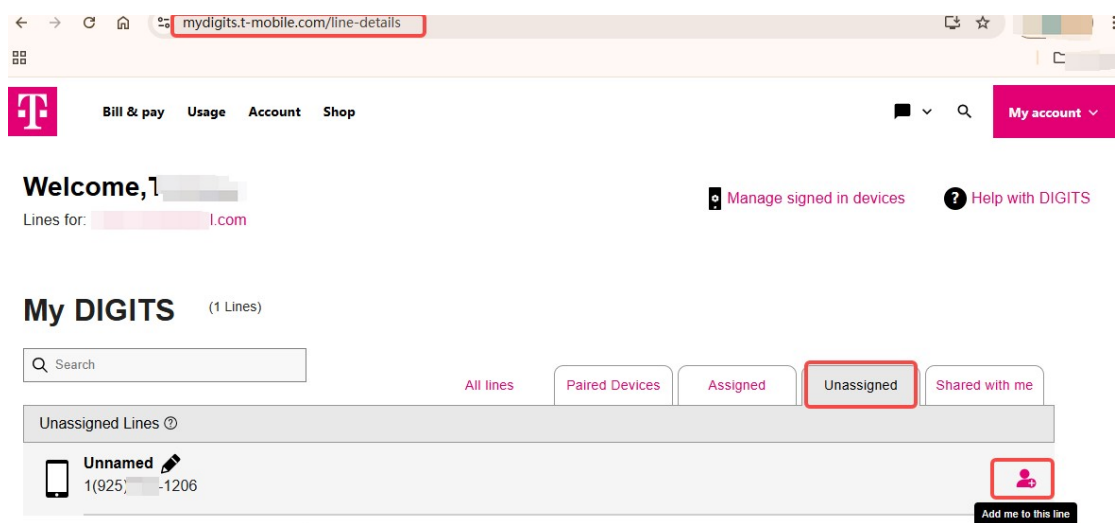
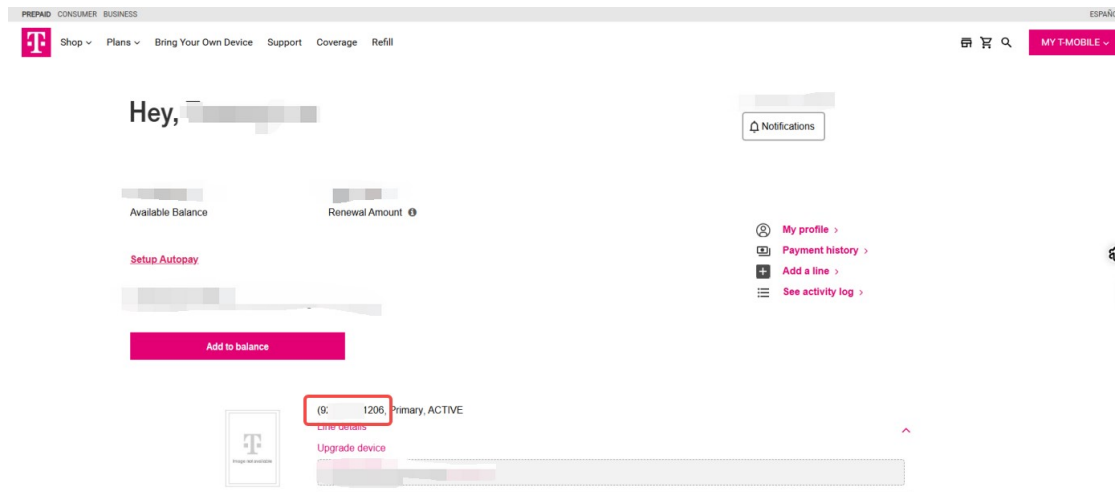
Next

Are you a Business customer?

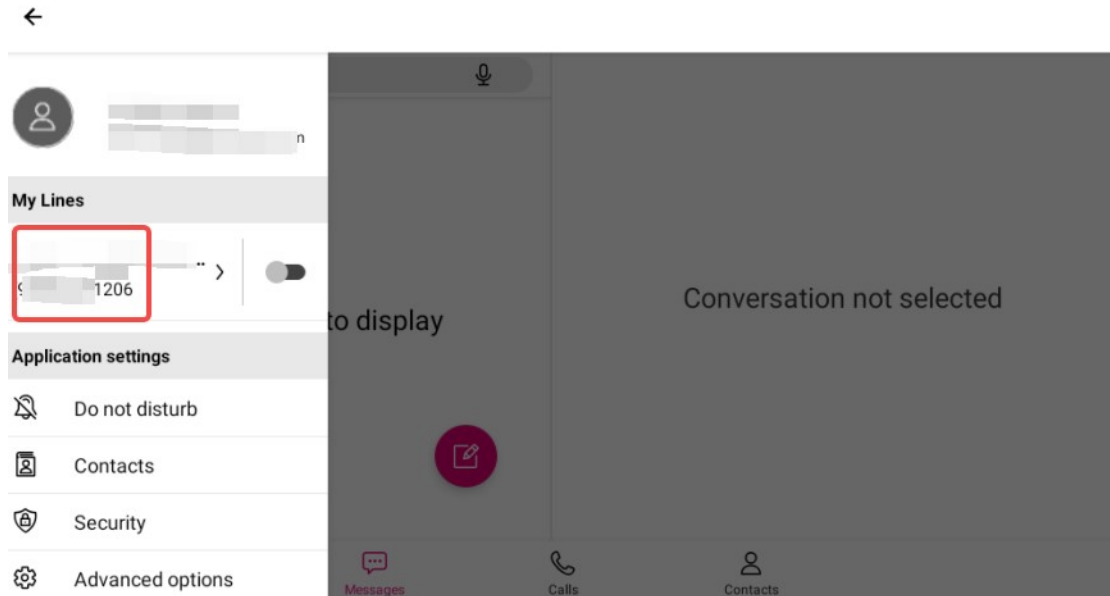
Access your account on the Account Hub website or [log in here](#)

Are you a Digits customer?

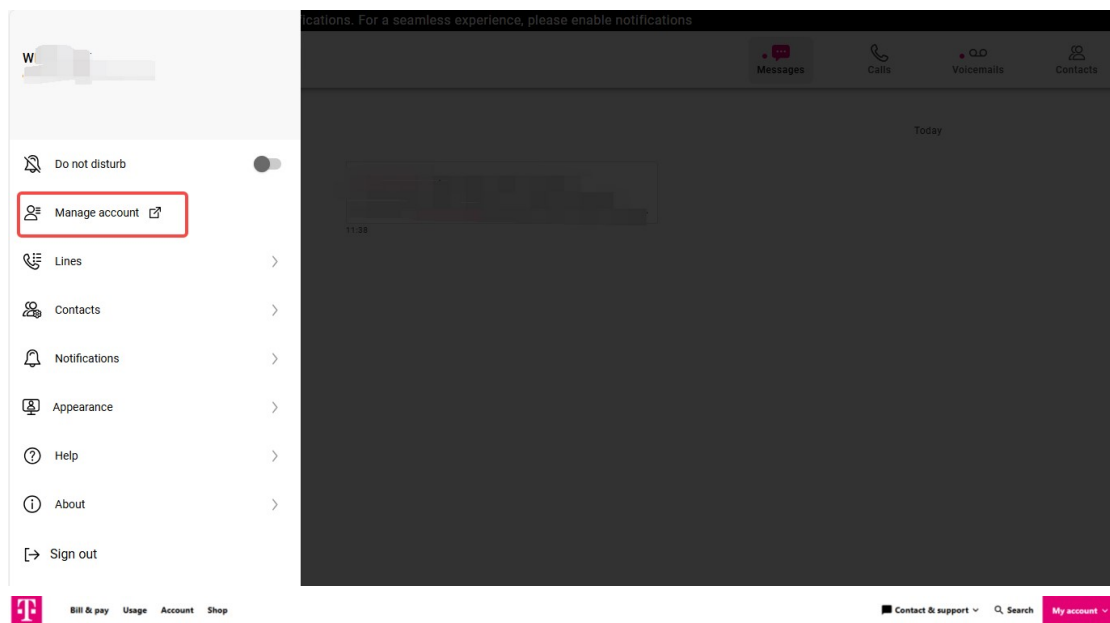
To access your account [log in here](#)



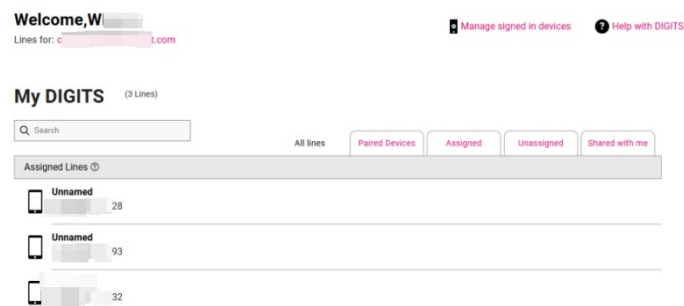
The diagram for the DT200A is shown below:



The web interface is as follows:



If you have multiple number accounts, see the image below:



Register your DIGITS lines

[\[→ Sign out\]](#)

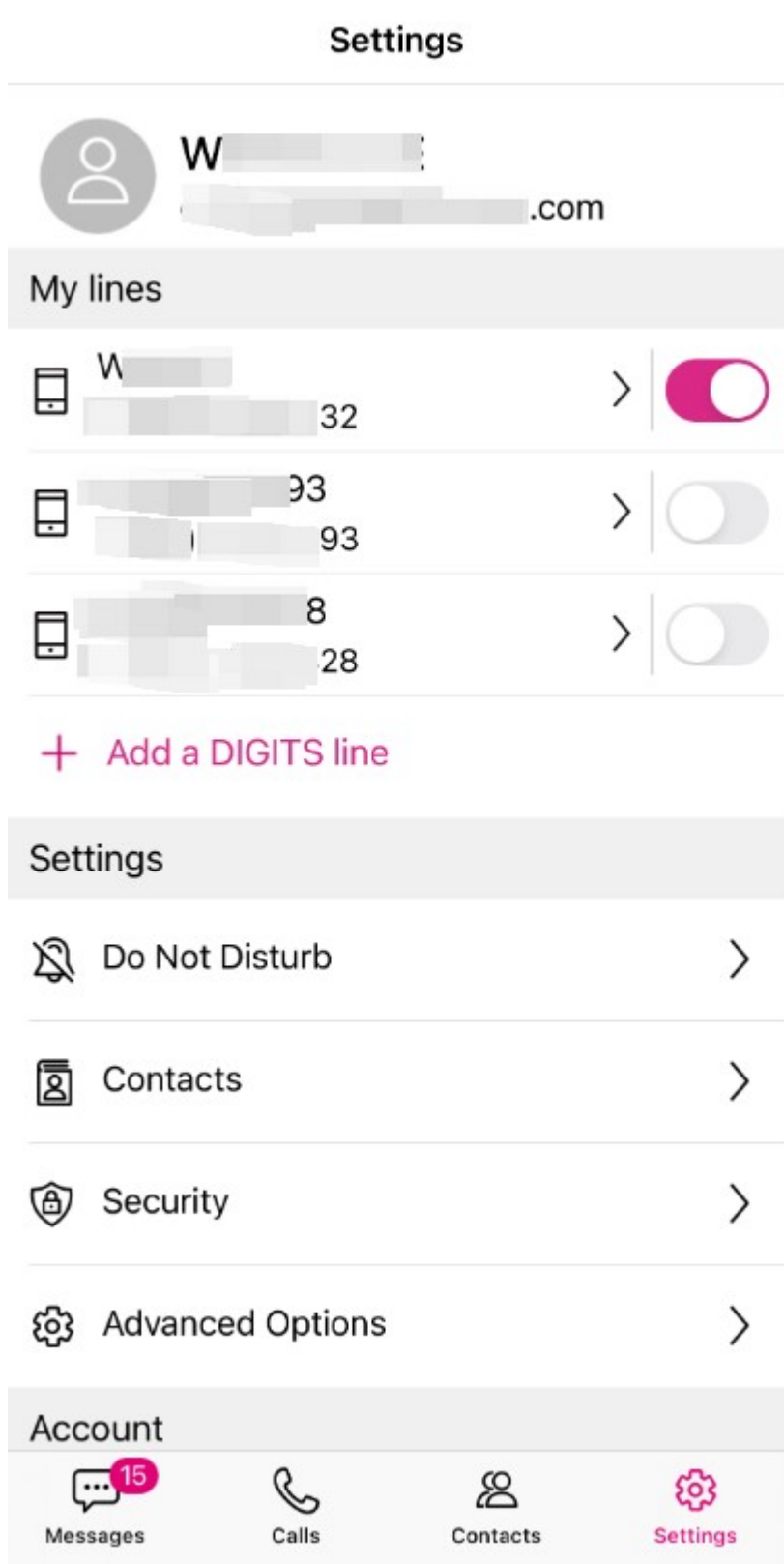
☐ Register all

[↺ Refresh list](#)

☒	W [redacted] [redacted] 32
☐	- unnamed line - [redacted] 28
☐	- unnamed line - [redacted] 93

Register your DIGITS lines to make and receive calls and messages on this device.

Register



4. How to Log In to DIGITS ?

DT200A Phone

Android app: The app will ask for multiple permissions, these can be skipped and the app will open, however, the permissions must be accepted for the app to function correctly. A pop-up will appear for the needed permissions and must be accepted for the app to function.

1. Make sure you are around your T-Mobile phone when you are ready to log in to the DIGITS app.
2. Open the DIGITS app.
3. Login using your T-Mobile ID. If you don't have a T-Mobile ID, learn [how to get one](#).
 - New T-Mobile IDs cannot sign into DIGITS until 24 hours have passed, or recently changed security questions within 24 hours.
4. Complete 2-factor authentication. To verify your identity, T-Mobile will send a text to your phone number.
 - Or, if you have set up security questions on T-Mobile.com/profile, you can answer security questions rather than receiving a text to your T-Mobile phone.
5. If this is the first time using the app, agree to the Permissions requests.
6. The application will run through several automatic configuration screens.
7. Select to turn the desired DIGITS **On**, then choose **Continue**.

Refer to the steps above for Android and iOS;

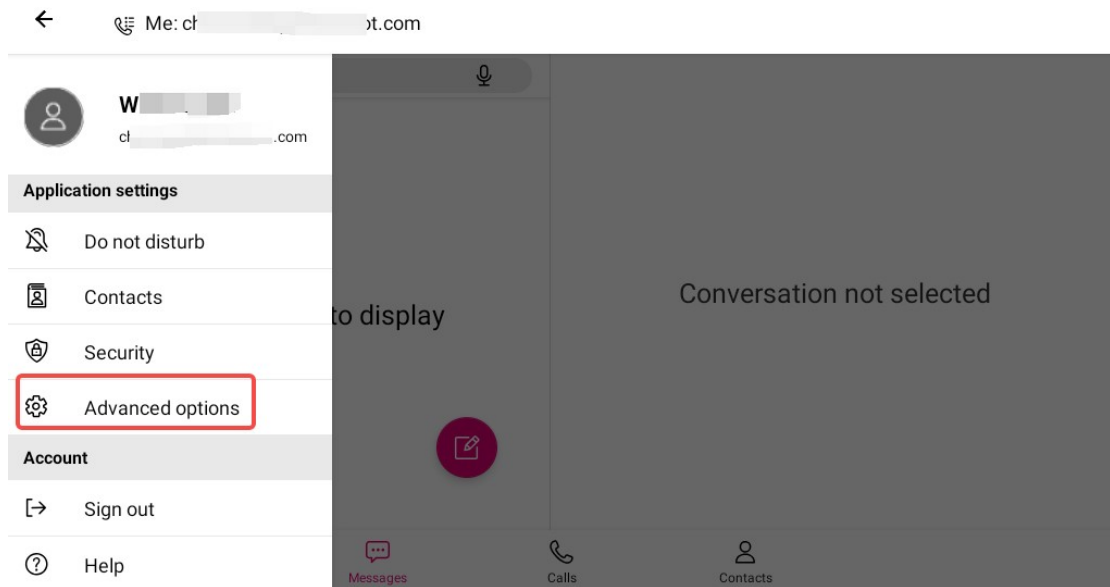
5. How to configure DIGITS?

5.1 Add/remove users

Enable users to access a line - DIGITS app

1. In the DIGITS app, select **Settings**.
2. Choose **Advanced** > **Line permissions** and select the line you'd like to manage.
3. Choose **Share this line** (line on the same account) or **Share with someone else** (line on a different account) and choose who you'd like to share this line with or enter the correct info.

The diagram for the DT200A is shown below:



Advanced options	
Line permissions	>
Device management	>
Network settings	>

Line permissions

Virtual lines that I manage

No lines available

You don't have any virtual lines on your account. Add a new one below or by calling Customer Care at 1-877-746-0909.

[+ Add a DIGITS line](#)

Device lines that I manage

 28	>
 93	>
Wi  32	>

Line Name



Who can access this line:

ch  pt.com

[Share this line](#)

Stop specific users from accessing your DIGITS - DIGITS app

1. In the DIGITS app, select **Settings**.
2. Choose **Advanced** > **Line permissions** and select the line you'd like to manage.
3. Choose **Edit** > **Delete**.

The phone interface is shown below:

16:39



Settings



WI [redacted]
[redacted].com

My lines

- | | | |
|---|--------------------------------|------------------------------|
|  | W. [redacted]
[redacted] 32 | > ☐ |
|  | [redacted] 93
[redacted] 93 | > ☐ |
|  | [redacted] 8
[redacted] 28 | > ☐ |

+ Add a DIGITS line

Settings

-  Do Not Disturb >
-  Contacts >
-  Security >
-  Advanced Options >

Account

16:39



Advanced options

Line Permissions



Device Management



Network Settings



16:38



Line permissions

Virtual Lines that I can manage

No lines available

You don't have any virtual lines on your account. Add a new one below or by calling Customer Care at [1-877-746-0909](tel:1-877-746-0909).

[+ Add a DIGITS line](#)

Device Lines that I can manage

[Redacted] 28



[Redacted] 93



W [Redacted] 32



16:40



Edit

Line name



Who can access this line:

ch [redacted] ot.com

 Share this line

16:40



Done

Line name



Who can access this line:



c [redacted] ot.com

 Share this line

16:40



Done

Line name



Who can access this line:



ch [redacted] .com

 Share this line

Remove c [redacted])
[redacted] .com ?

Cancel

Remove



Messages



Calls



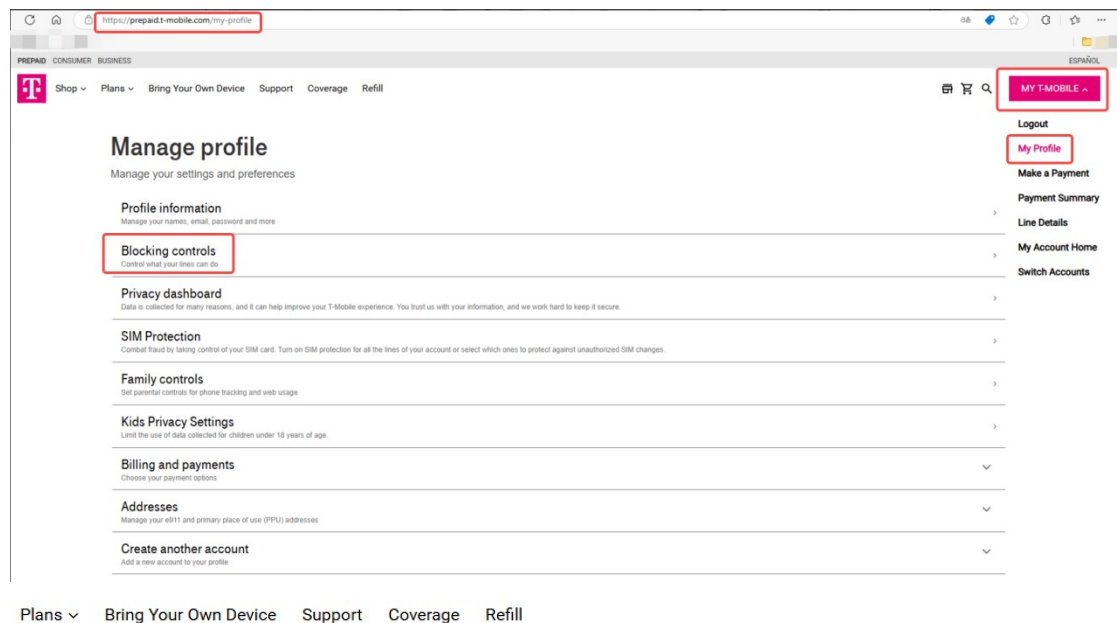
Contacts



Settings

Stop anyone from accessing your line via DIGITS (including yourself)

1. Log into T-Mobile.com.
2. Select **Profile**.
3. Select **Multiple Devices**.
4. Toggle the "Multiple Device status" switch to the setting.
5. To prevent a user from having the ability to turn MDS back on, [update their T-Mobile permissions](#) to Restricted Access.



Blocking controls

Block features on your lines. Blocking features does not remove services from your account.

First, pick a line to edit

[Back to profile](#)

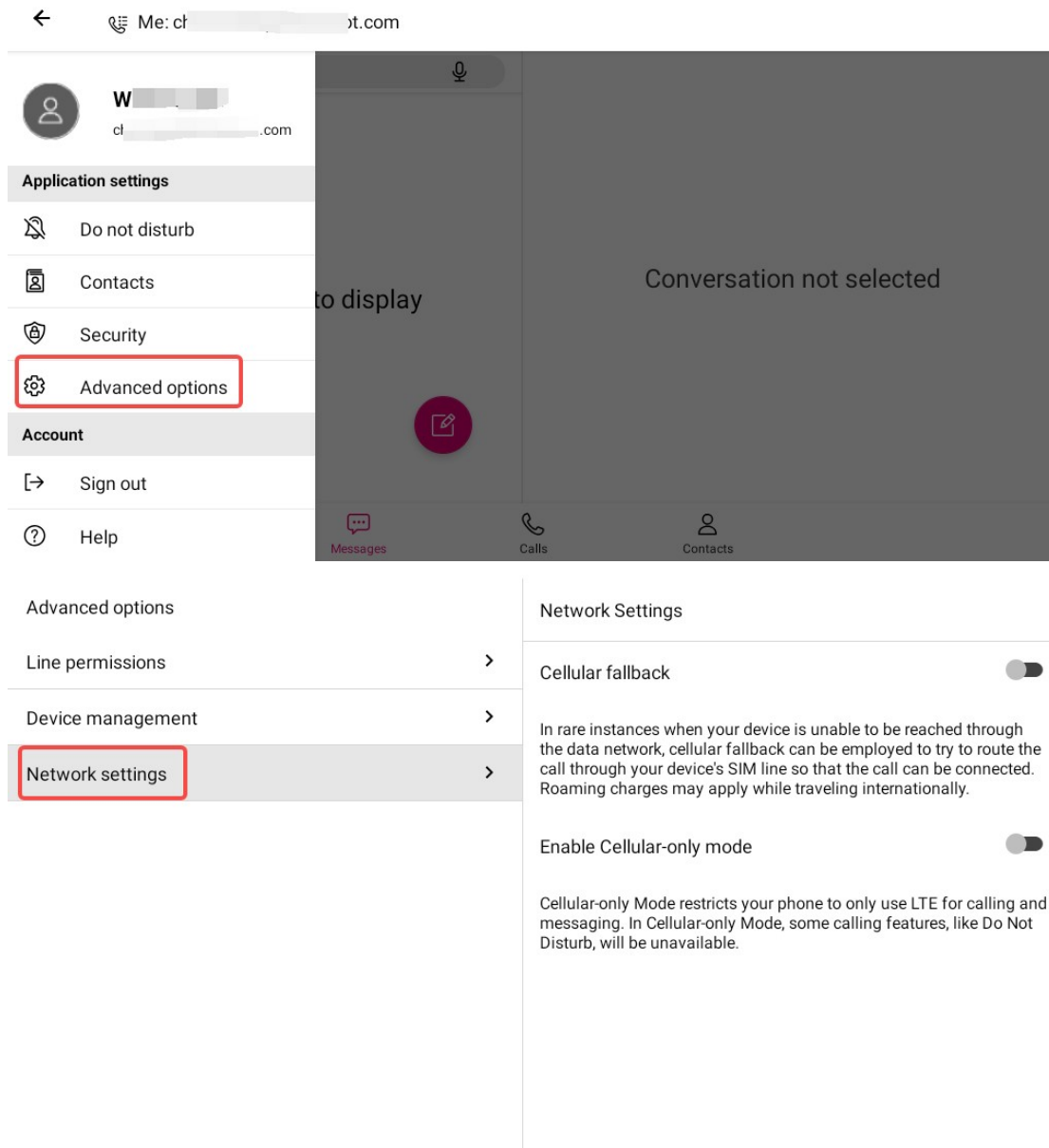
Save

5.2 Use DIGITS

Change network settings

1. In the DIGITS app, select **Settings** and navigate to the Network Settings section:
 - **iOS:** Select **Advanced options > Network settings**.
 - **Android:** Choose the **Menu** icon with three lines, then select **Advanced options > Network settings**.
2. If you are on Wi-Fi or another carrier's network, you must complete another SMS confirmation in order to use your T-Mobile minutes.
 - You can choose to skip this step. This will open your DIGITS app in "Data only mode," meaning your calls will use your device's data or Wi-Fi rather than your T-Mobile plan's minutes.
 - Enter the phone number of the device you are using the app on and select **Next**. For example, if using a Verizon phone, enter the Verizon phone number.
 - Enter the six-digit code you received via SMS and select **Next**.
3. Choose from the following:
 - **Cellular only:** All your calls will use minutes from your primary line and all messages will use data.
 - **Cellular fallback:** Your primary line will continue to work normally. All other lines will use data over LTE, 4G, or Wi-Fi.

The diagram for the DT200A is shown below:



Customize DIGITS

1. In the DIGITS app, select **Settings**.
 - Android: Choose the menu icon.
 - iOS: Choose the Settings icon in the navigation bar.
2. Choose the desired DIGITS line to view and edit the following settings:
 - Line name
 - e911 address
 - Voicemail greeting
 - Ringtone (must be in Cellular fallback mode)

The web interface is shown below:

←

- unnamed line -

Phone line

93

e911 address

Refresh

[Edit on My T-Mobile](#)

Register line

The diagram for the DT200A is shown below:

Line Name

Who can access this line:

ctt.com

Share this line

The phone interface is shown below:

16:40

92%

<

Edit

Line name

>

Who can access this line:

chot.com

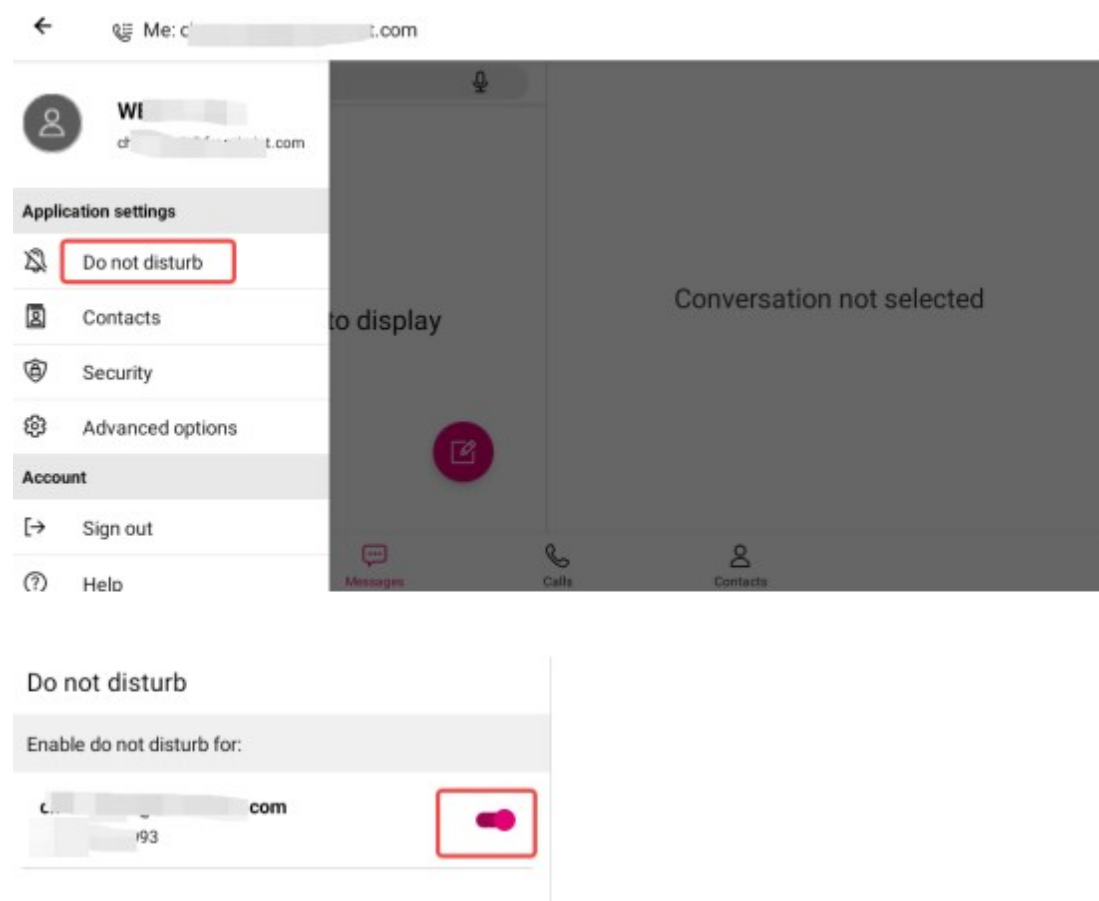
Share this line

Do not disturb - DIGITS app

Set up the Do Not Disturb feature to send calls directly to voicemail or avoid notifications for text messages and voicemails.

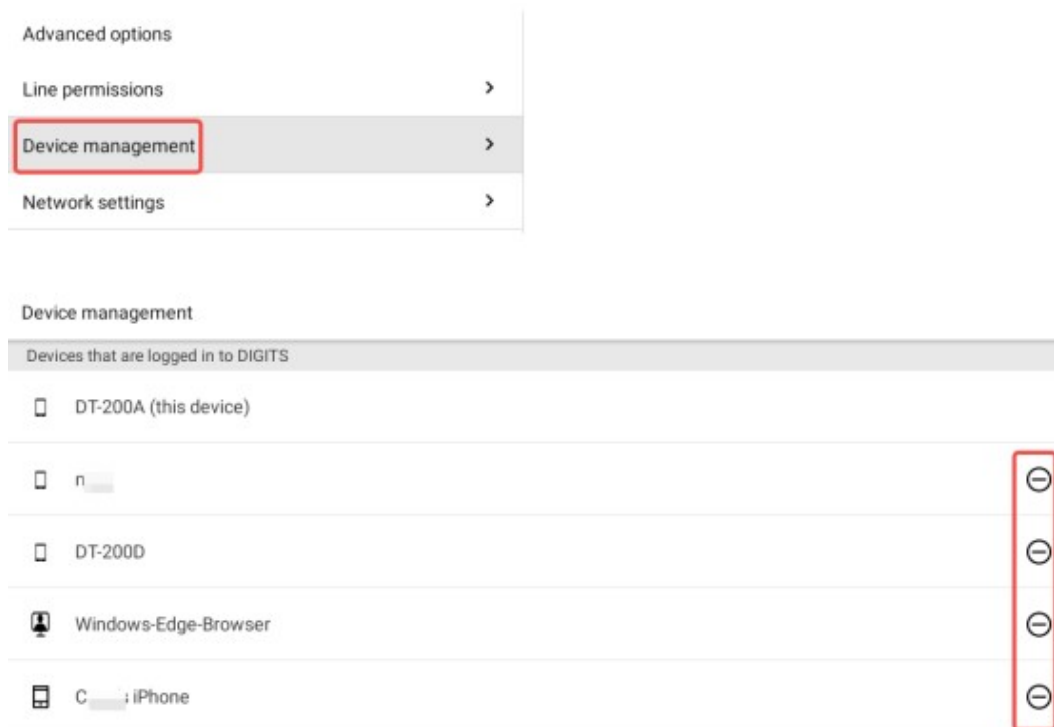
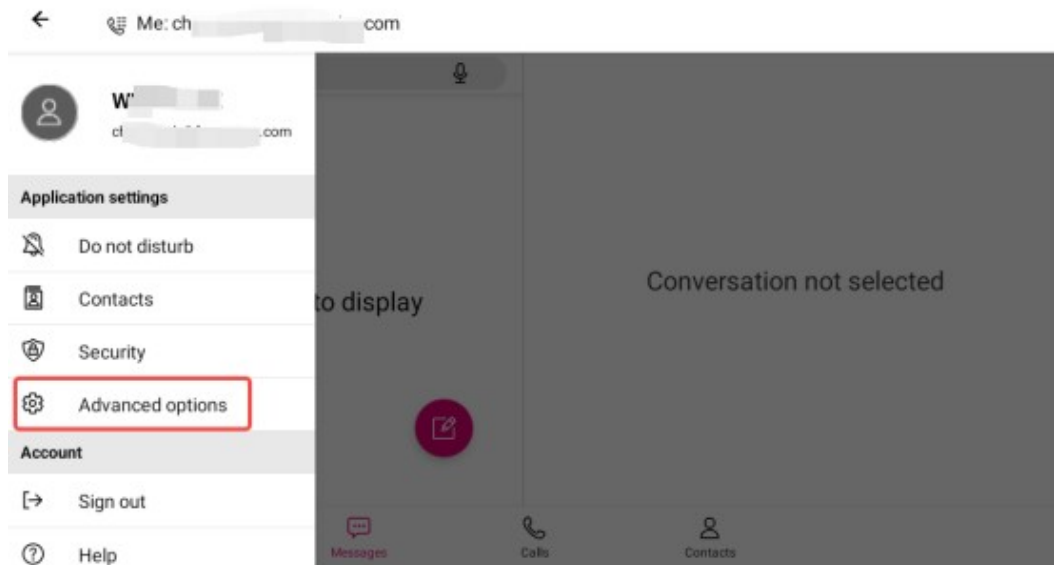
1. In the DIGITS app, select **Settings**.
 - Android: Choose the menu icon.
 - iOS: Choose the Settings icon in the navigation bar.
2. Choose the desired DIGITS line.
3. Under Line settings, select **Do not disturb**.
4. Move the slider to enable do not disturb for the desired line. All notifications will stop.

The diagram for the DT200A is shown below:



Manage devices

1. In the DIGITS app, select **Settings**.
2. Choose **Advanced options** > **Device Management**.
3. Select the removal icon next to the device you'd like to remotely log out.

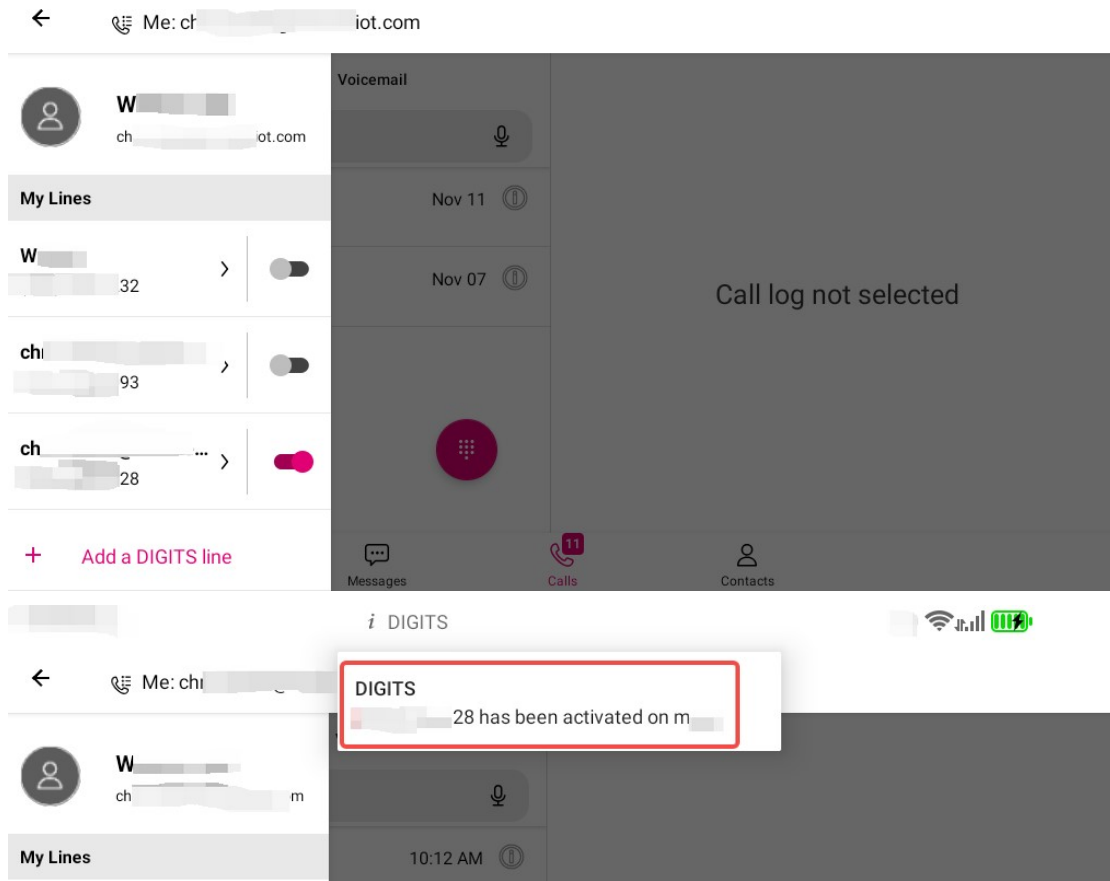


Turn lines on or off - DIGITS app

If you're using the DIGITS app on a device with an active SIM/eSIM, you can't use the app to turn that line on or off. Use the web client instead.

1. In the DIGITS app, select **Settings**.
 - Android: Choose the menu icon.
 - iOS: Choose the Settings icon in the navigation bar.

2. Choose the desired DIGITS.
3. Choose the switch next to **Line State** to turn on or off. When a line is enabled/disabled, the primary line will receive a notification of the change.



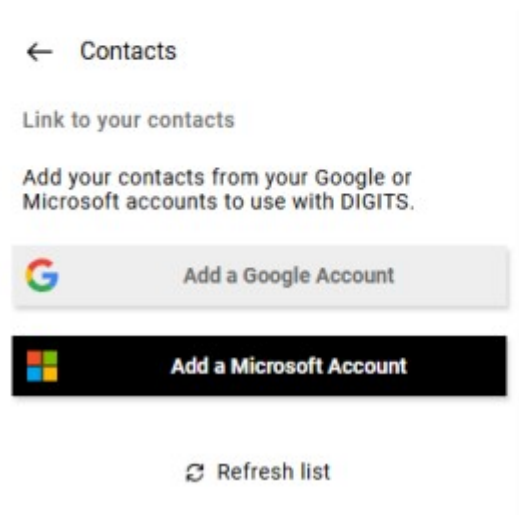
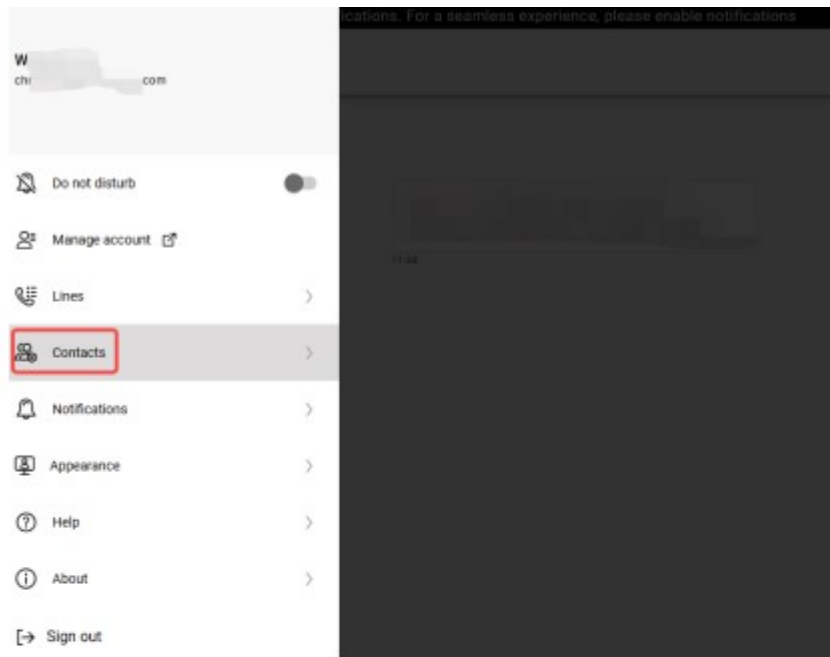
Sync your contacts

Syncing new contacts with the DIGITS server is no longer supported. Existing contacts that have been synced are still accessible in the DIGITS app and Web Client.

Contact linking for Google and Microsoft accounts will be available in the DIGITS app soon.

Follow the steps below to link contacts in the DIGITS Web Client

1. Open the DIGITS Web Client
2. Choose the **triple line menu**, then select **Contacts**.
3. Choose **Add a Google Account** or **Add a Microsoft Account**
4. Follow the prompts to log-in and link the account.



5.3 Use your numbers

When you use DIGITS, text and picture messages that you send from your device don't show up in the conversation thread in the DIGITS app or the DIGITS website.

- **iOS:** Messages sent via iMessage will not sync in the DIGITS app. If you want to get the full conversation of sent and received messages in all instances of DIGITS, use the downloadable DIGITS app on your primary phone to send your outgoing messages.
- **Android:** When you get a call from a verified number, you'll get a "Number Verified" pop-up screen.

Place a call - DIGITS app

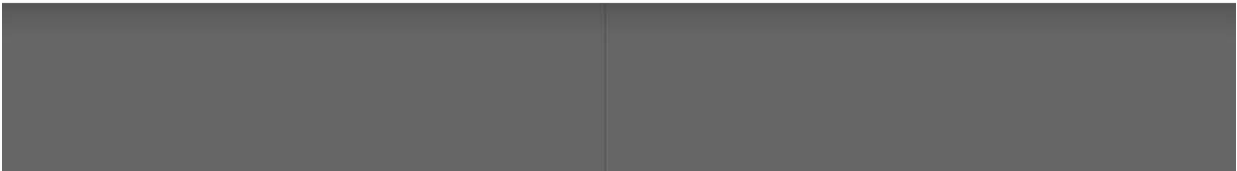
- 1. In the DIGITS app, select the **Dial Pad**.
- 2. Select which number you want to place a call from in the drop-down at the top of the screen.
- 3. Dial the number and select **Call**.
- 4. If in Cellular only mode: A popup appears with a random 413 number to dial. Press **Call** to continue the call and you will be connected to the original number you dialed. To stop this pop-up, switch the Network Settings to Cellular Fallback.
- 5. (Android only) To display caller ID in "Cellular only" mode, choose **Settings > Apps > DIGITS > "Advanced"** tab, and then select **Appear on top**: Allow permission.



Enter your SIM card number

Enter the telephone number associated with this SIM card.

CANCELOK



Advanced options		Network Settings	
Line permissions	>	Cellular fallback	
Device management	>		

Enter your PIN below

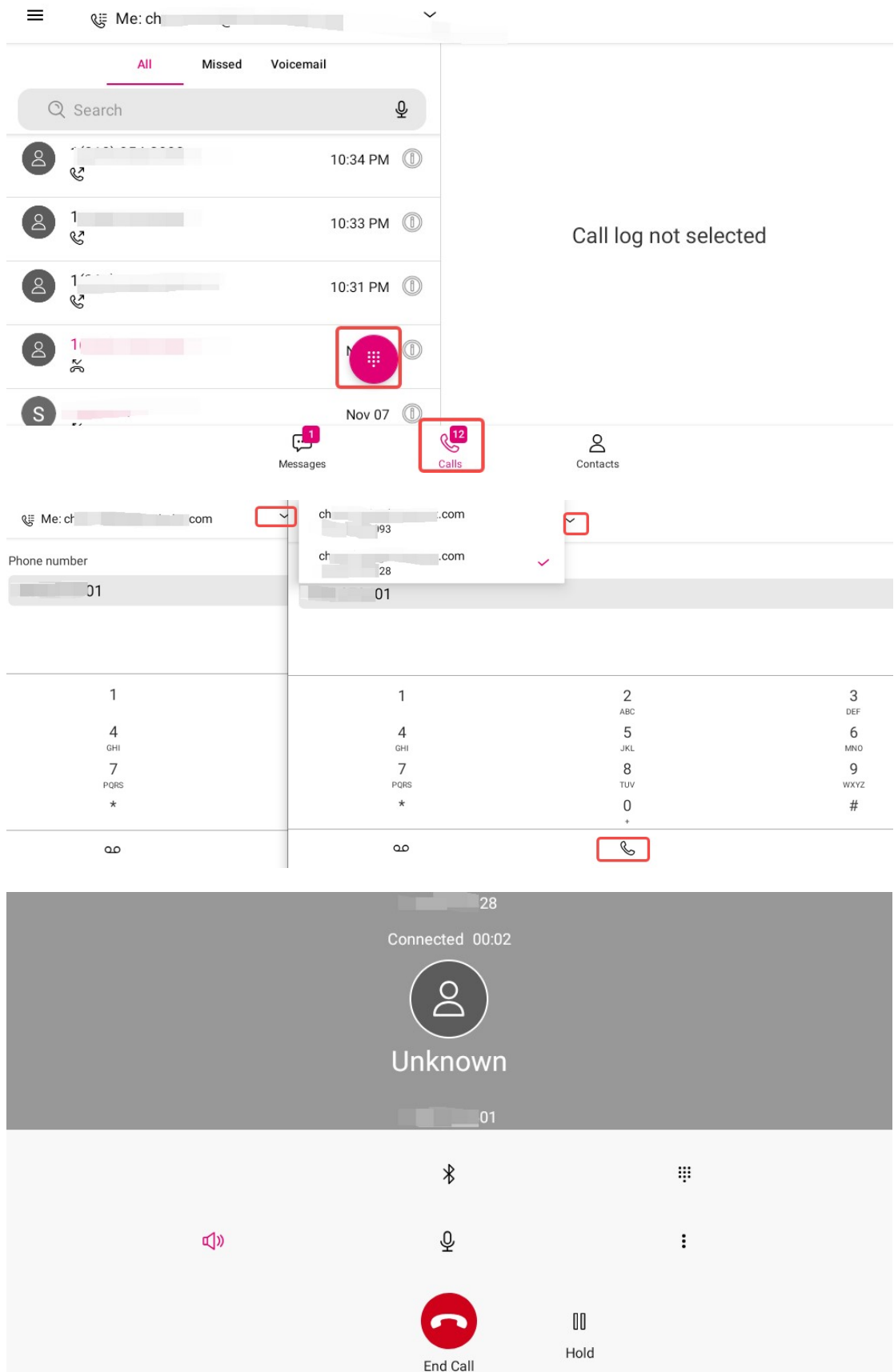
Enter the number sent to you through your SMS messaging.

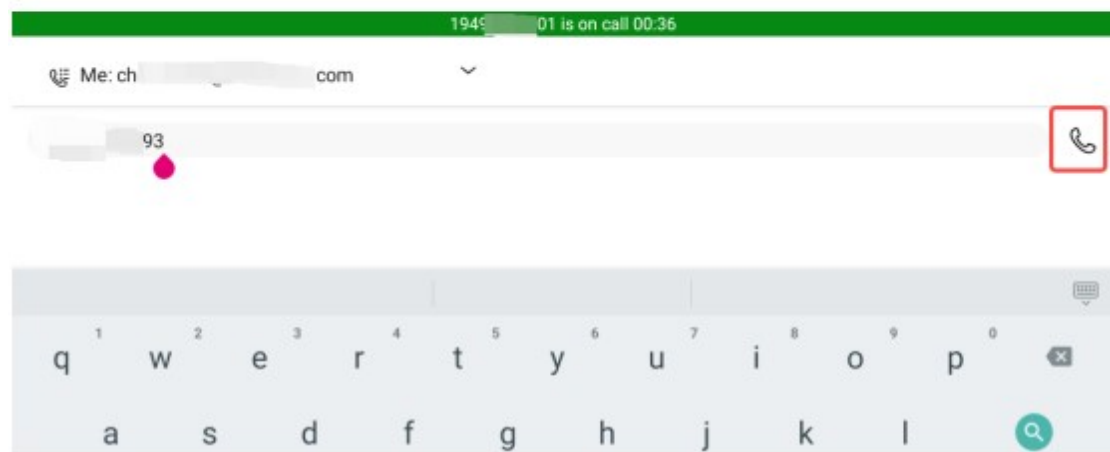
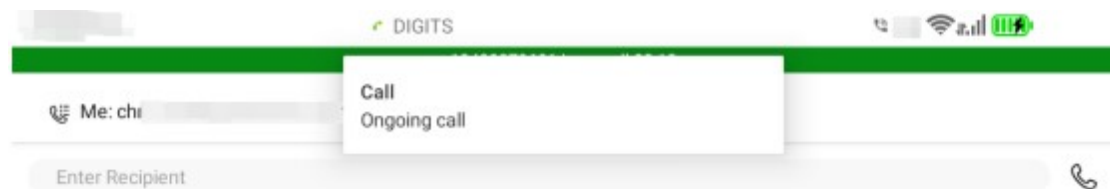
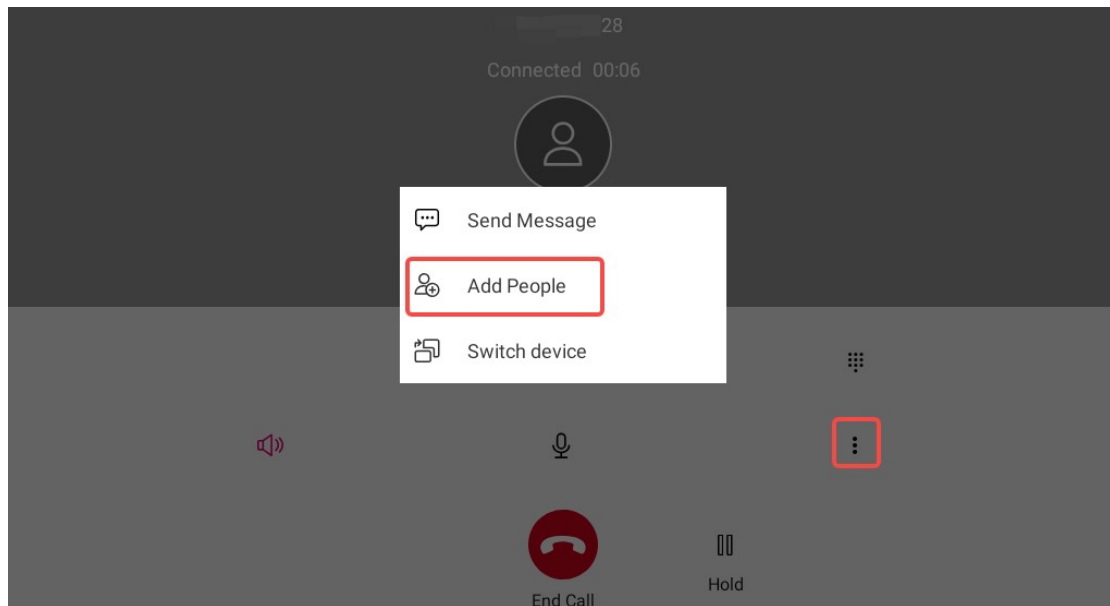
CANCEL OK

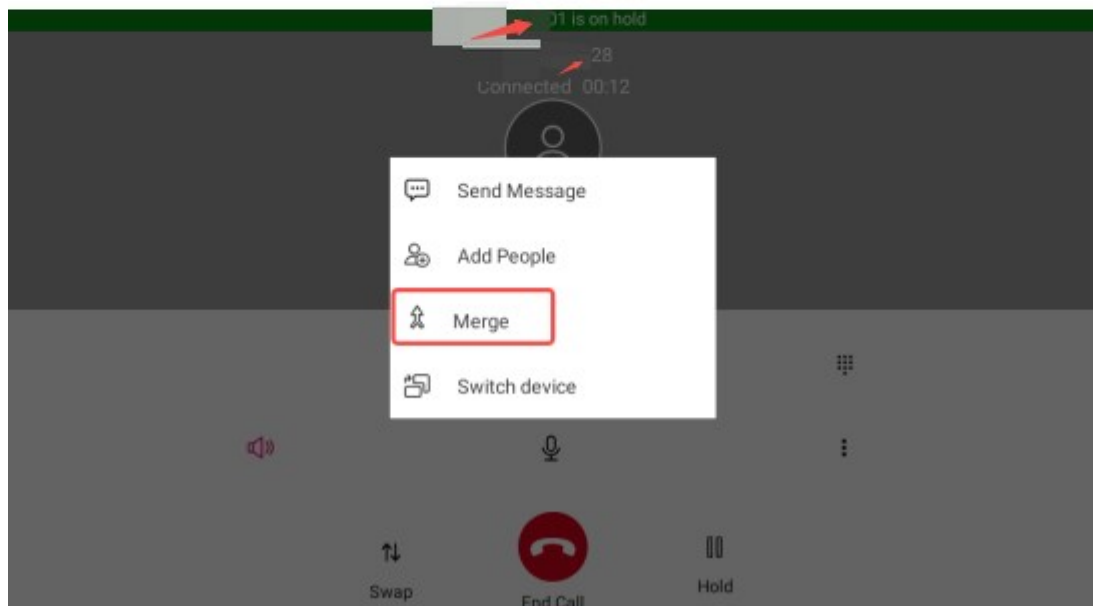
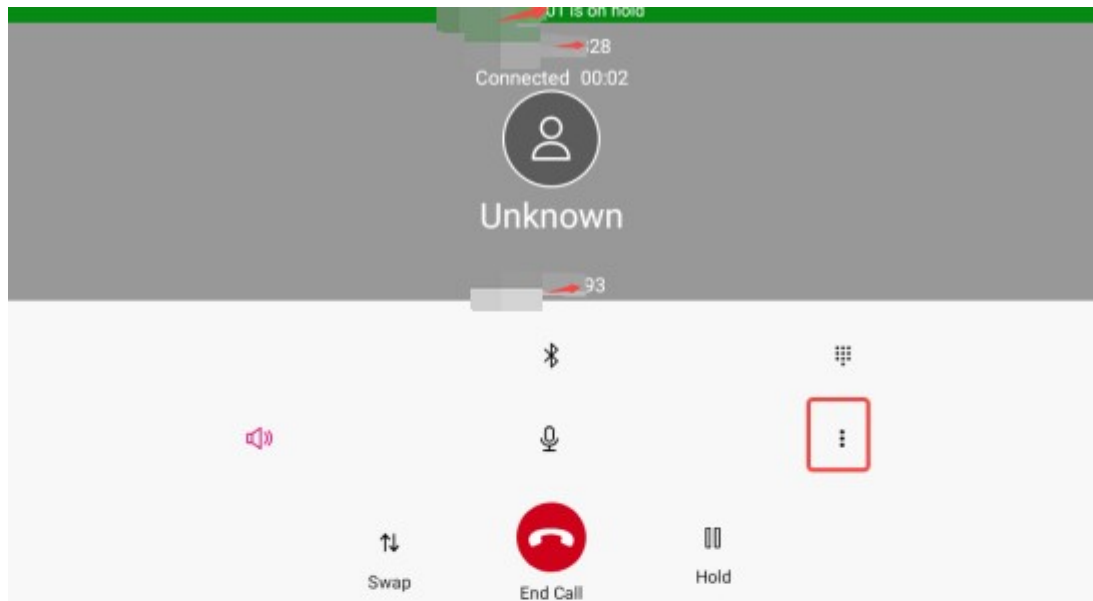


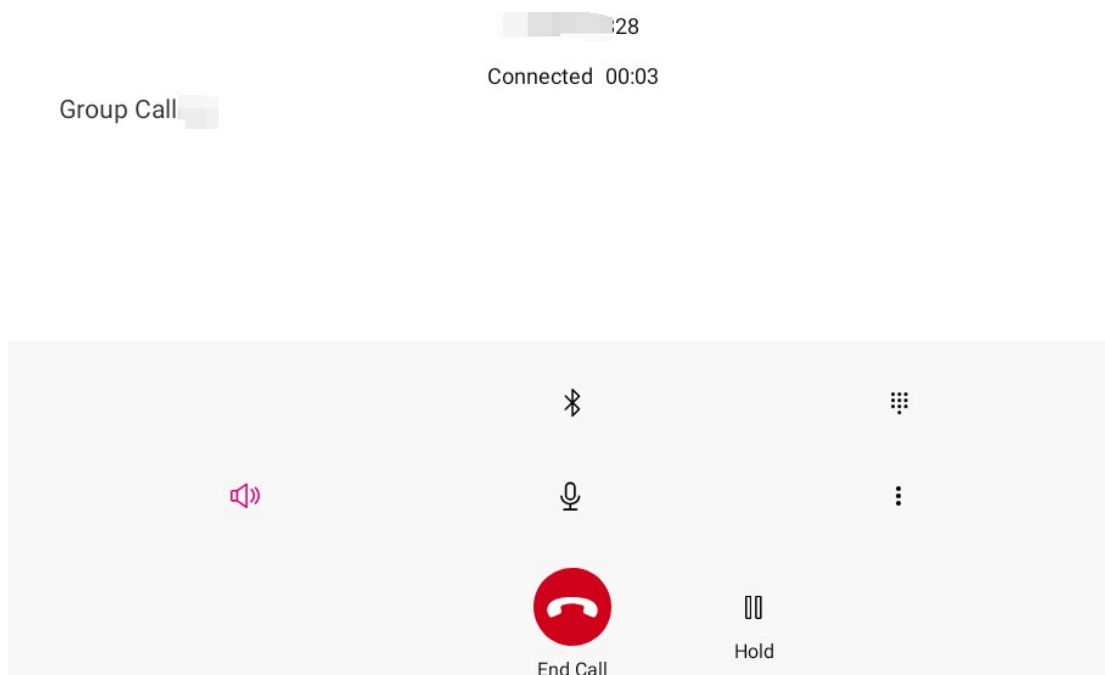
Conference call

1. Initiate a new call to the first contact.
2. Select **Add to Call** in the middle, the first call will automatically be placed on hold
3. Enter the desired contact name or phone number, then select the magenta **Call** button.
4. Once the call is connected, select **Merge Call**.



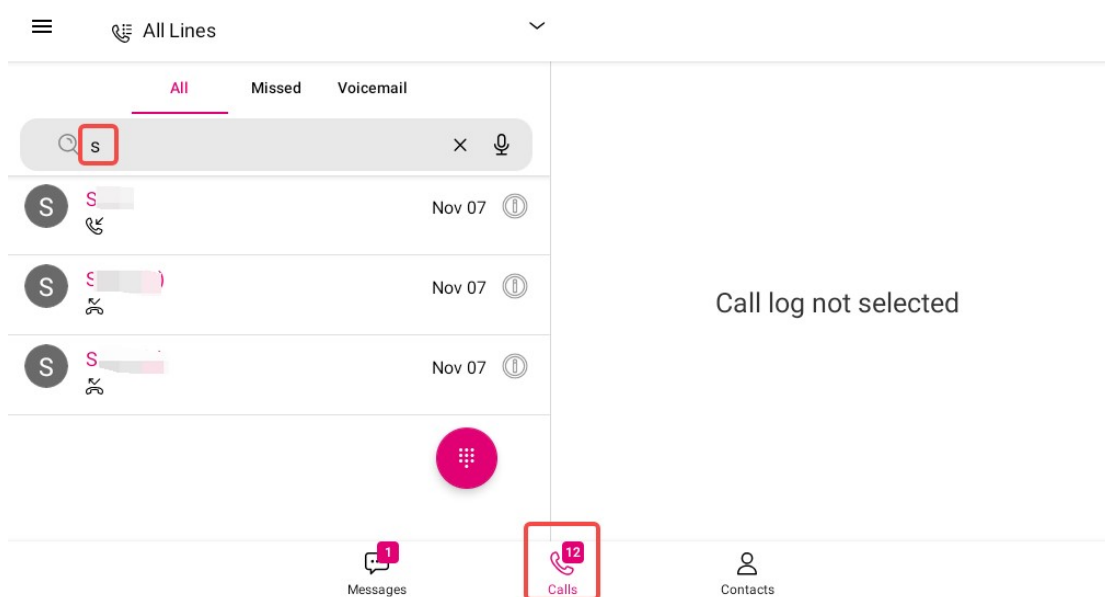


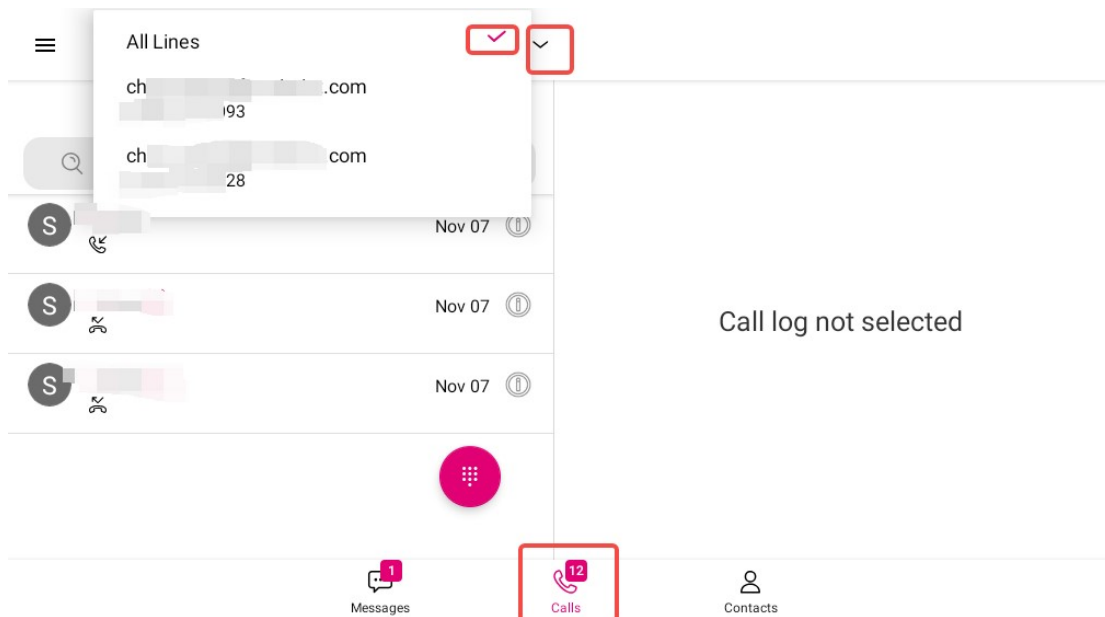




Using your contacts - DIGITS app

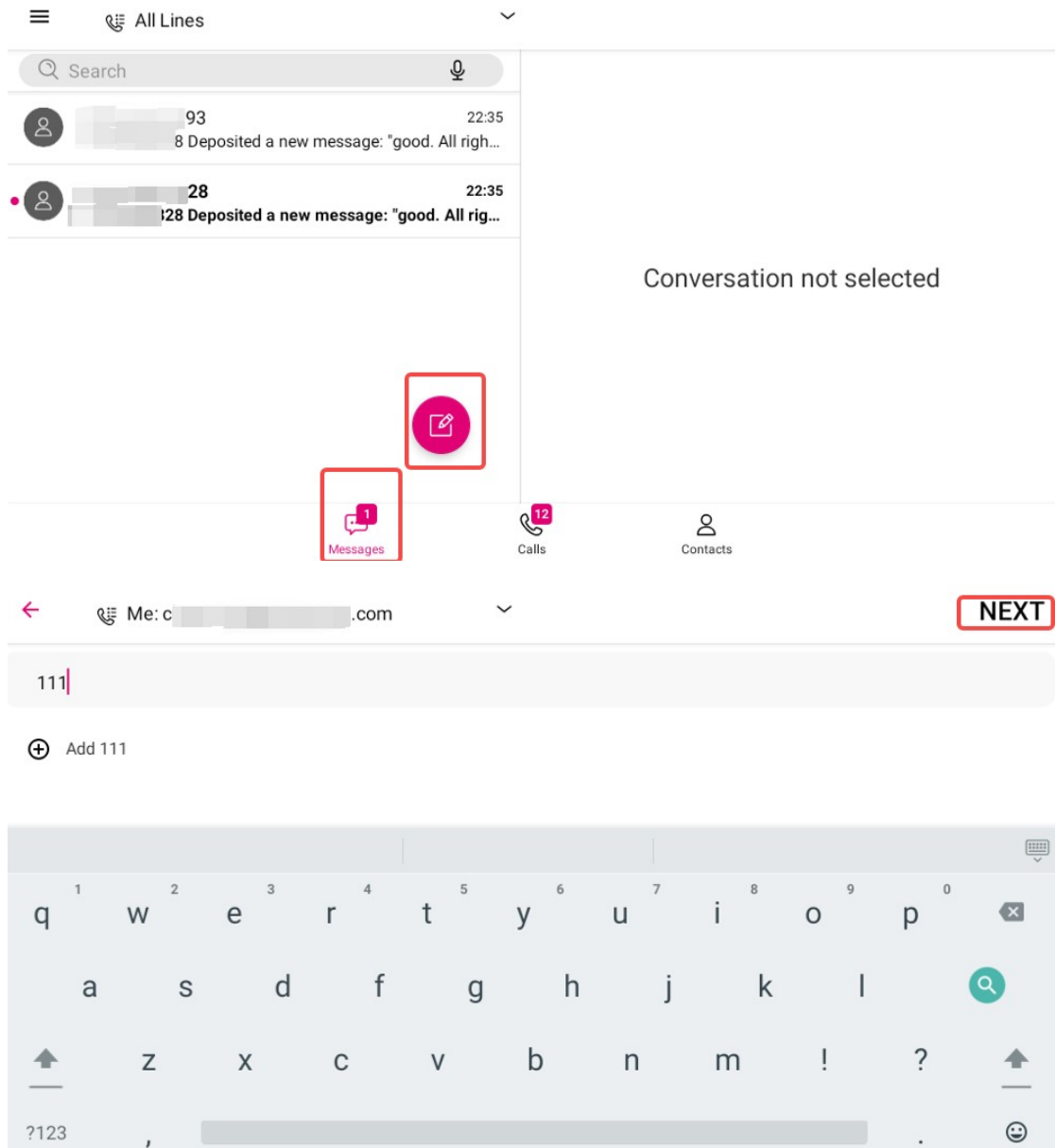
1. In the DIGITS app, select **Contacts**.
2. Use the search bar or the alphabet navigation to search your contacts.
3. Select which contact you want to call. This will pull up that contact's details.
4. Select which number you would like to call.
5. If you are using multiple lines, select which line you would like to place the call from.

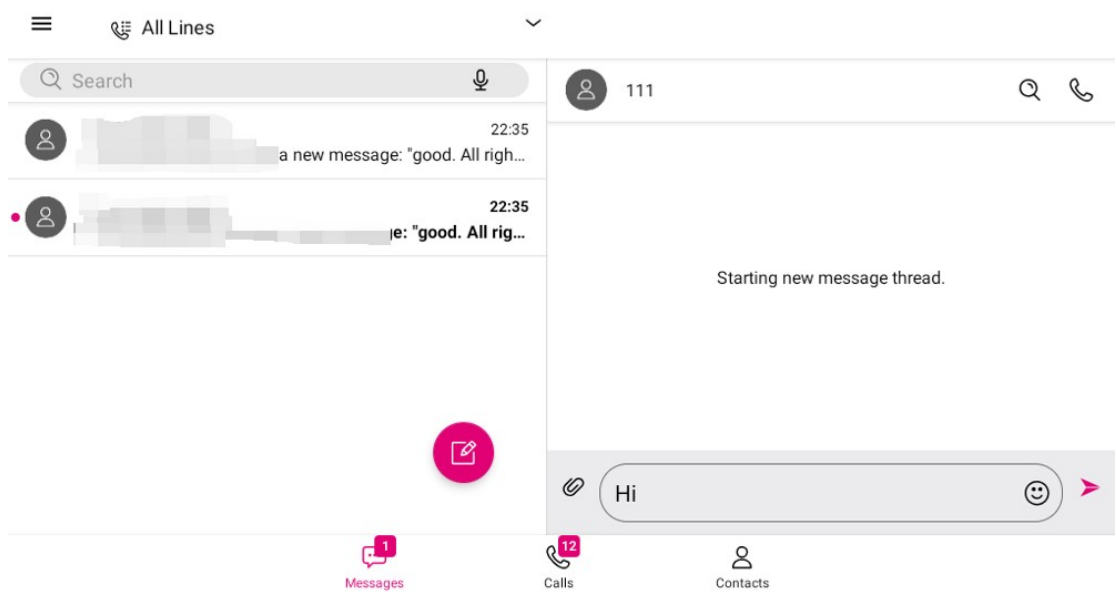
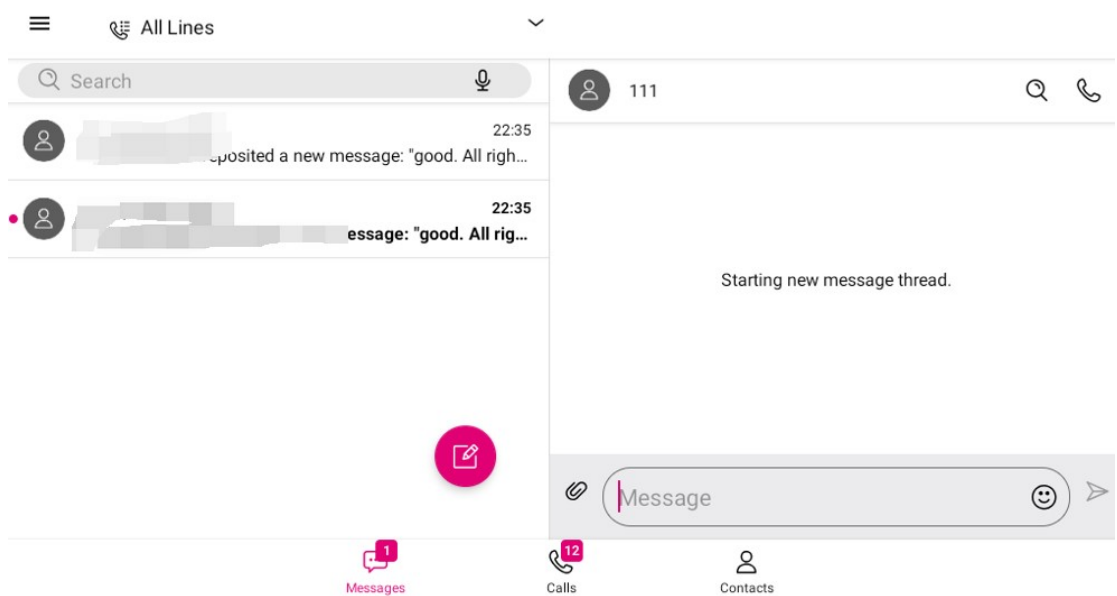
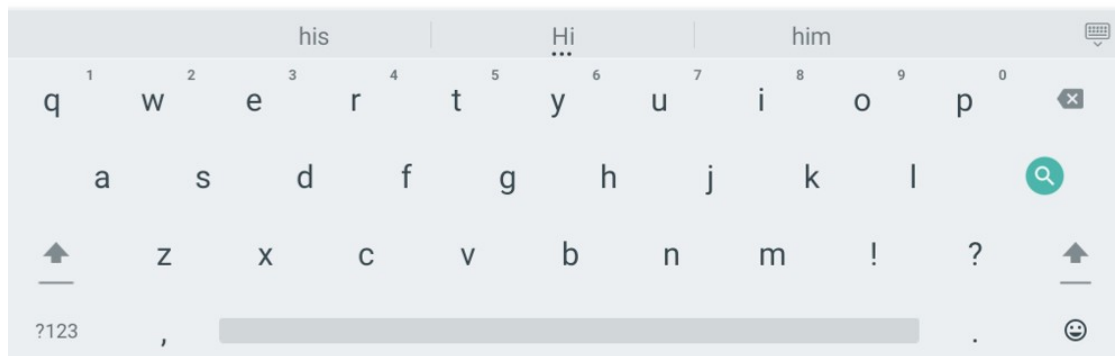


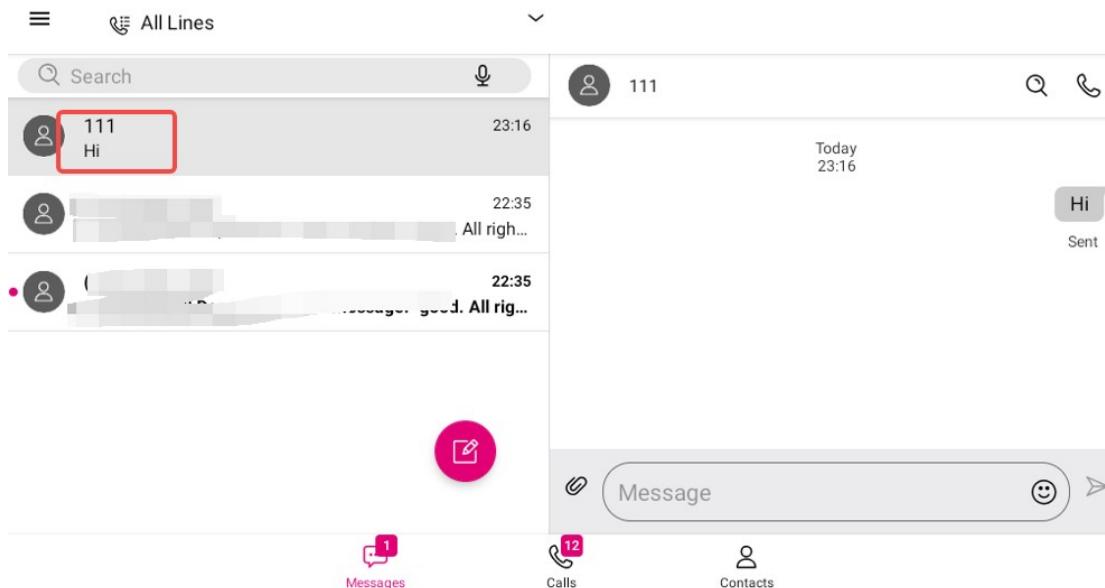


Send a message - Android steps

1. In the DIGITS app, select **Messaging**.
2. Use the drop-down at the top of the screen if you want to only view messages for one of your lines.
3. Choose the New Message circle.
4. If you are using multiple lines: Use the top drop-down menu to select which line you want to use.
5. Use the keypad to enter a recipient or multiple recipients. You can use numbers or letters.
6. Choose **Next**.
7. Start typing your message.
8. Attach any media files using the paper clip icon.
9. Choose the arrow to send.







Send a message - iOS steps

1. In the DIGITS app, select **Messaging**.
2. Use the drop-down at the top of the screen if you want to only view messages for one of your lines.
3. Choose the New Message icon.
4. If you are using multiple lines: Use the top drop-down menu to select which line you want to use.
5. Choose the **To:** line.
6. Use the keypad to enter a recipient or multiple recipients. You can use numbers or letters.
7. Choose **Done** on your keypad.
8. Start typing your message.
9. Attach media files using the photo or paper clip icons.
10. Choose the arrow to send.

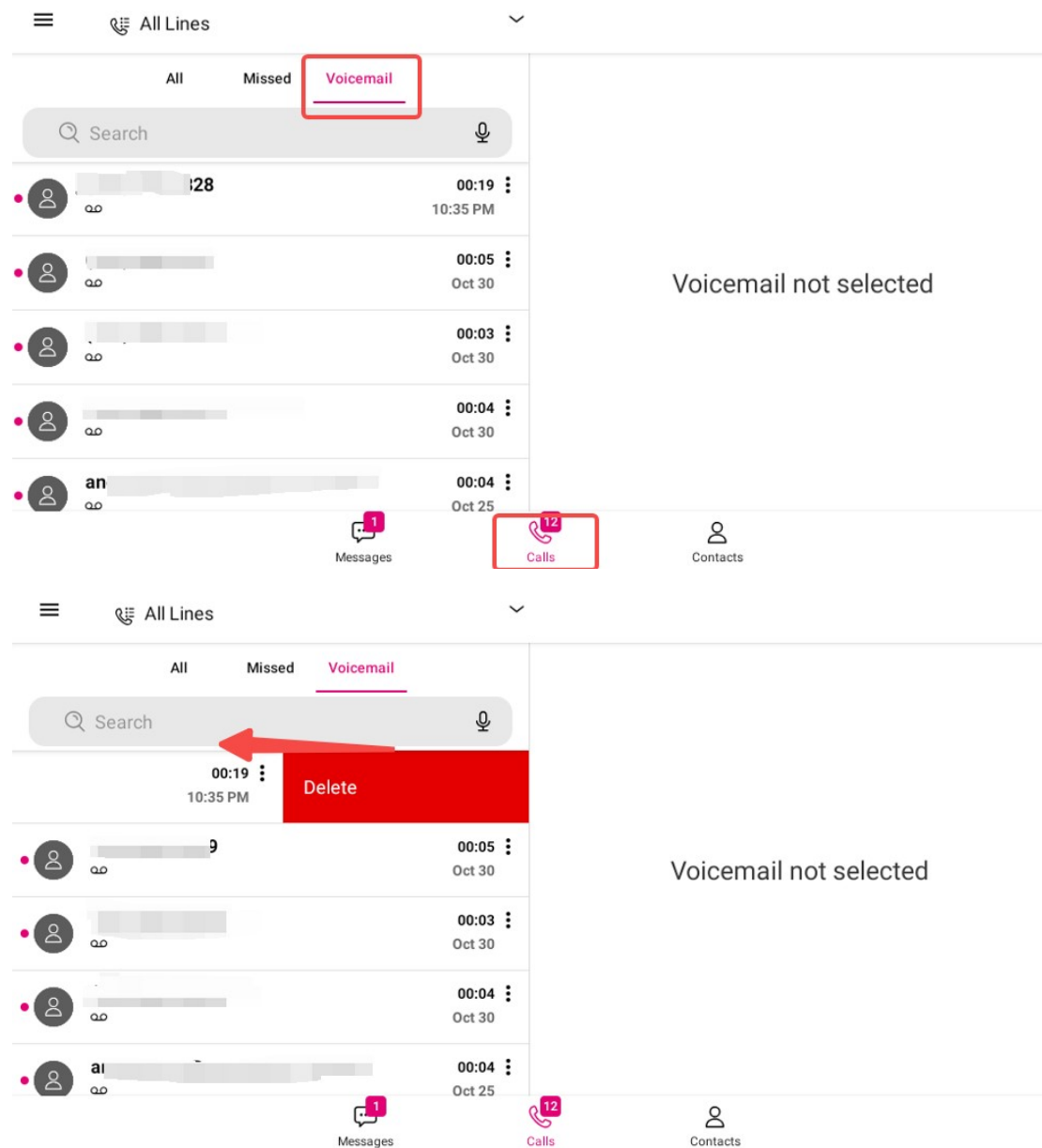
Refer to the **Android step-by-step diagram**;

Check voicemail - DIGITS app

1. From the DIGITS app, select **Calls** on the navigation bar.
2. Choose **Voicemail**.
3. Choose the voicemail message you would like to listen to.
4. To delete a voicemail, swipe the voicemail.
5. To view voicemail only for a specific DIGITS line, use the drop-down menu at the top of the screen.

Change voicemail greeting (Android only)

1. Choose the **Menu** icon with three lines.
2. Select the desired DIGITS line and choose **Voicemail greeting**.
3. Choose **Personal greeting** to set up your custom voicemail greeting.



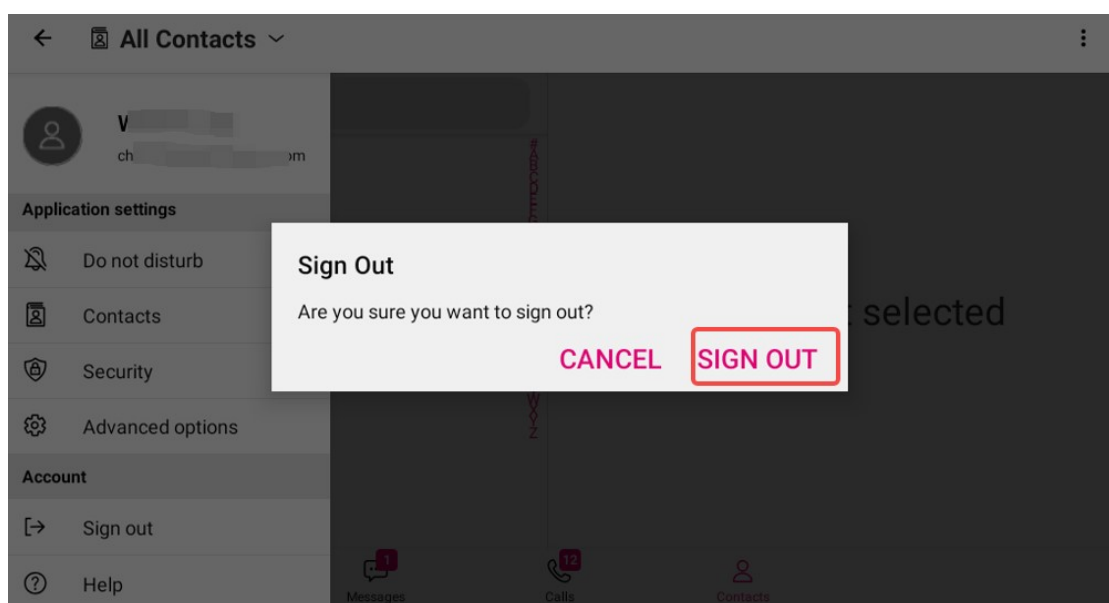
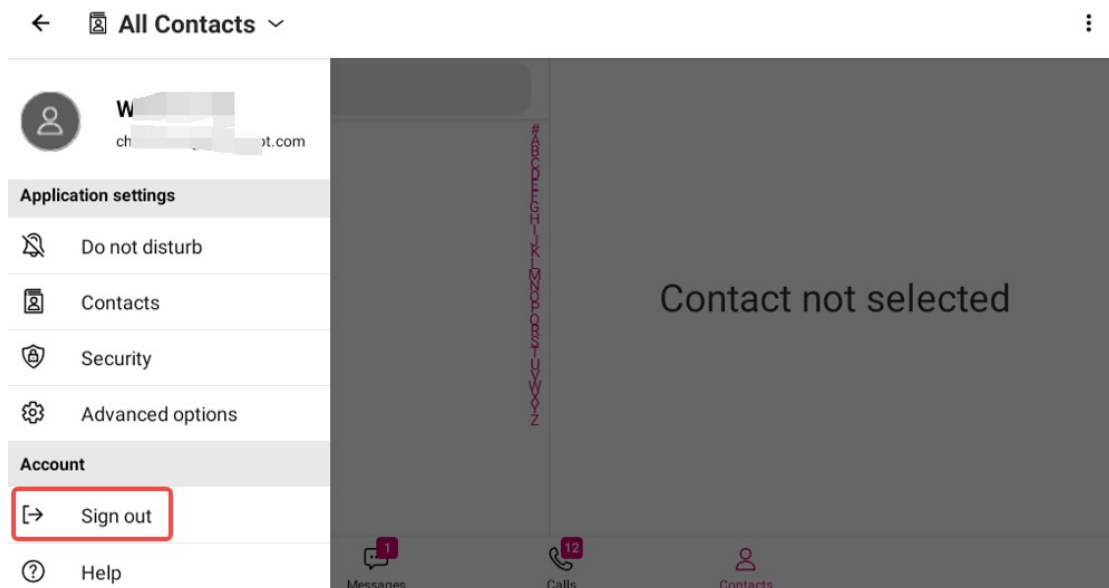
Transfer a call

1. During a call, choose **Transfer Call > Switch device**. The device you're switching to must have the line you're calling from turned on.

5.4 Log out of your T-Mobile ID

Android & iOS

1. Choose **Settings**.
 - Android: Choose the menu icon.
 - iOS: Choose the Settings icon in the navigation bar.
2. Choose **Sign out**.
3. Choose **Sign out** again to confirm.



6. Use Cases for DIGITS

1. A single DIGITS account can link up to 5 numbers, which can be a combination of DT200A phones, mobile phones, or DT200A + mobile phones.

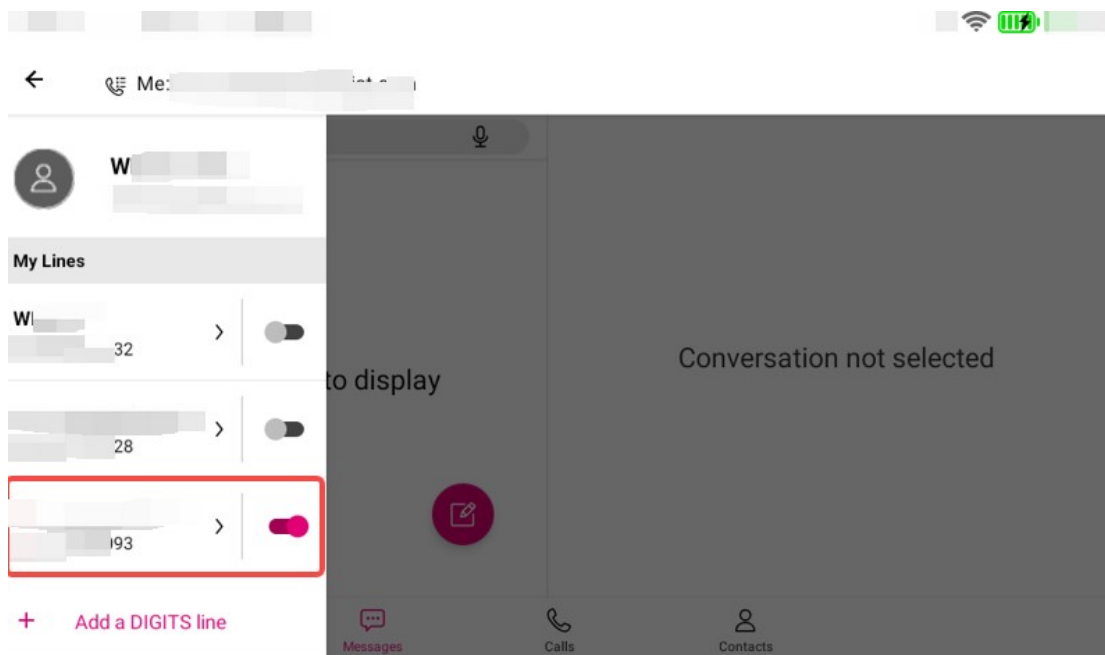
2. The same DIGITS account can be logged into on up to 10 different devices. These devices can include DT200A phones, DT200D phones, mobile phones, tablets, or any combination of these. Each device can be configured independently; for example, you can set DND, activate only one of the linked 5 numbers, or enable multiple or all of them.

3. Call Logic:

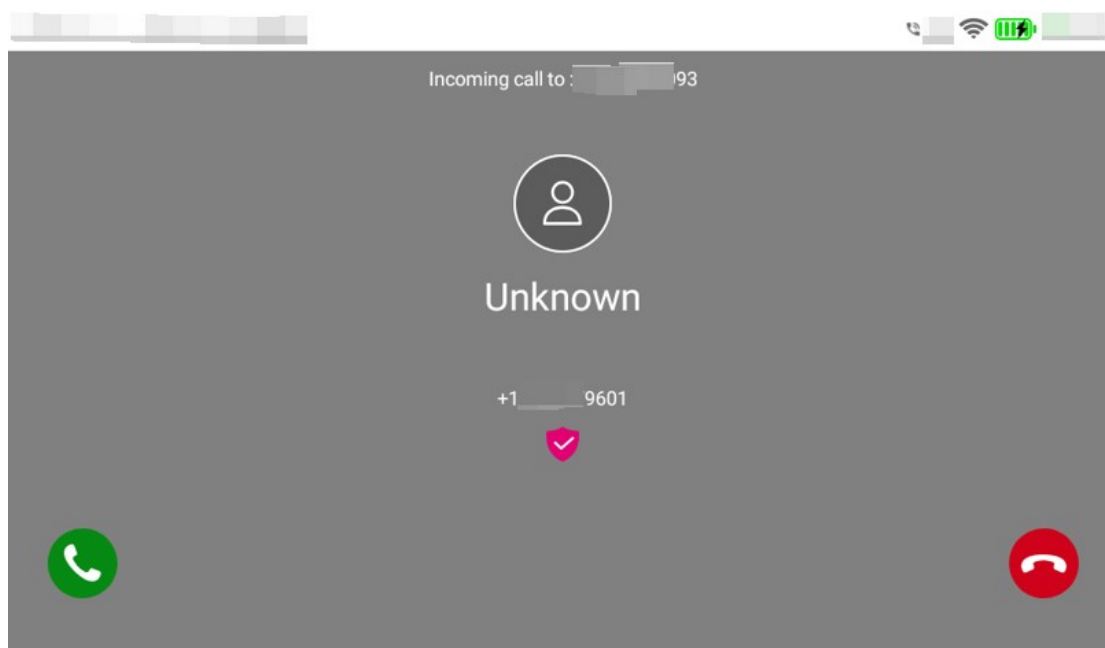
- * When a call comes in to any of the 5 numbers associated with DIGITS, the device currently receiving the call will ring normally. Additionally, all other devices logged into this DIGITS account (up to 10 devices total) that have that number selected will also ring simultaneously, allowing any device to answer the call.

- * When a call comes in to any of the 5 numbers associated with DIGITS, only the device currently receiving the call will ring normally. Other devices logged into this DIGITS account that do not have that number selected or have DND activated will not ring. However, all other active devices will ring simultaneously and can answer the call.

The DIGITS application line interface for the DT-200 device is shown in the image below:



The incoming call interface for the DT-200 device is shown in the image below:



Note:

1. When using the device's own number to log into DIGITS on a SIM card or eSIM device, the device's number will not be displayed by default.
2. When there's an incoming call to the device's own number, the number that is not displayed in DIGITS will not ring, but the phone will ring (other numbers will display and ring normally).

Application Scenario Examples

Scenario 1:



Description:

Devices: 1 DT200A phone + 9 DT200D devices (10 devices total, since a single DIGITS account can only be logged into a maximum of 10 devices at once)

- The DT200A device has a SIM card properly inserted.
- All devices are logged into the same DIGITS account.
- When any DT200A phone receives a call, the called device will ring, and the other 9 DT200D devices will also ring via DIGITS. The call can be answered either on the called DT200A device or on any of the other devices using DIGITS.

Scenario 2:

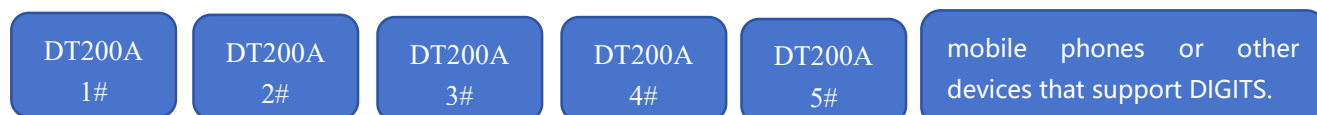


Description:

Devices: 1 to 5 DT200A phones + 5 other devices (10 devices total, as a single DIGITS account can only be logged in on 10 devices at once)

- The DT200A devices have SIM cards properly inserted, and the numbers for these 5 SIM cards are linked to one DIGITS account.
- All devices are logged into the same DIGITS account.
- When any DT200A phone is called, the called device will ring, and the other 9 devices will ring through DIGITS. The call can be answered by the called DT200A device or any of the other devices.

Scenario 3:



Description:

Devices: 1 to 5 DT200A phones + 5 mobile phones or other devices (10 devices total, as a single DIGITS account can only be logged in on 10 devices at once)

- The DT200A devices have SIM cards properly inserted, and the SIM card numbers from both the DT200A and the mobile phones are linked to one DIGITS account (up to 5 numbers can be linked).

- All devices are logged into the same DIGITS account.
- When any DT200A phone or mobile phone is called, the called device will ring, and the other 9 devices will ring through DIGITS. The call can be answered by the called device or any of the other devices.

Scenario 4:



Description:

Devices: 1 DT200A phone + 1 DT200D phone + 8 mobile phones (10 devices total)

- The DT200A device has a SIM card properly inserted, and the number for this SIM card is linked to one DIGITS account (a DIGITS account can link up to 5 numbers).
- All devices are logged into the same DIGITS account.
- When any DT200A phone or mobile phone is called, the called device will ring, and the other 9 devices will ring through DIGITS. The call can be answered by the called device or any of the other devices.